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Customer Messaging Alerting Service

Contact Preference Stream Name: Business Alerts ▾

<u>Notification Method</u>		<u>Require Confirmation?</u>	
		<u>Yes</u>	<u>No</u>
24a →	1. AOL Instant Messenger ▾	<input checked="" type="radio"/>	<input type="radio"/> 26a
24b →	2. Text Pager ▾	<input checked="" type="radio"/>	<input type="radio"/> 26b
24c →	3. Mobile Phone ▾	<input type="radio"/>	<input checked="" type="radio"/> 26c
	4. ▾	<input type="radio"/>	<input type="radio"/>
	5. ▾	<input type="radio"/>	<input type="radio"/>

Welcome Marc Smith

- Links
- Home
- My Profile
- My Contact Preferences
- My Account

[http://63.79.101 53aCMA SA](#) My Preference.asp

My Preference asp.

Component	Feature	Example
Contact Profile	Information	Phone information, IM information, Pager information
Contact Preference	Mode of Contact	How the customer wants to be contacted
Contact Preference	Time of Contact	When the customer wants to be contacted
Contact Preference	Hours of the Day	What particular time is preferred
Contact Preference	Time Zone	EST, PST, GMT
Account	Provider	Airline, Package Delivery Co., Financial Services Co.
Other Preference	Personalization	Where can I personalize the service
Other Preference	Activity	Business Event, Personal Alerts
Other Preference	Language	Language preference
Service Preference	Definition	Selecting AOL/Yahoo ID's, Passwords
Service Preference	Company Selection	Entering information for Various Account Nos.

FIG. 2D

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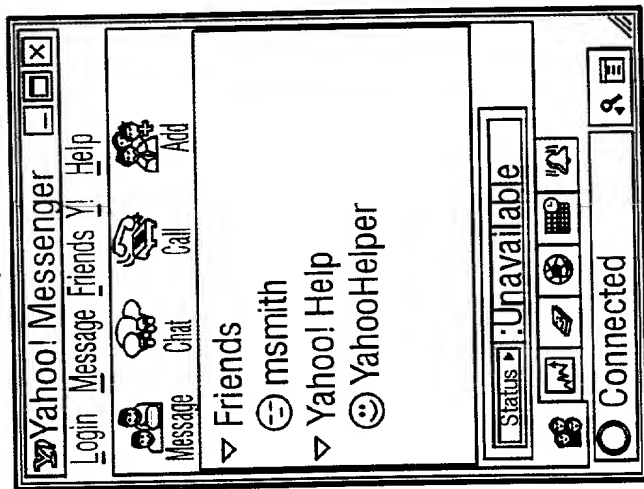


FIG. 3A

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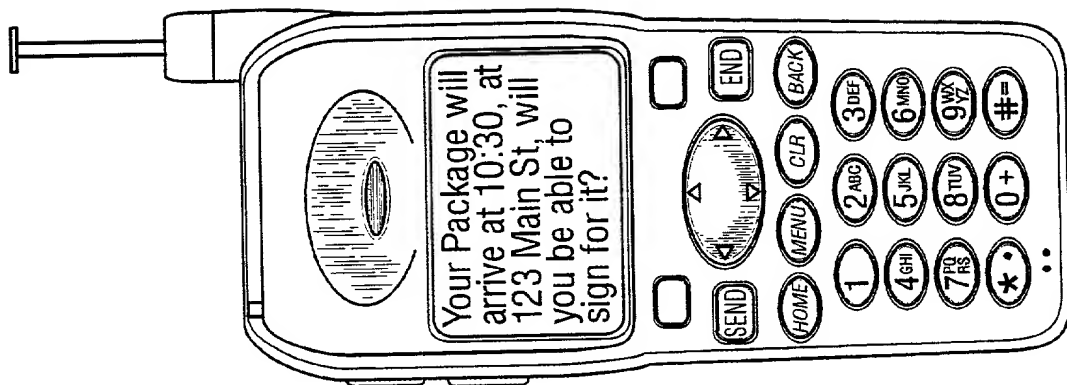


FIG. 3B